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# Automated, Open Meet-Me-Room

Anthony Kewitsch, Ramiro Voicu, Ed Buckley, Mark Wippich  
Telescent Inc.



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# Today: Manual Management of Interconnections

**Pain = Operational Problems, Service Limitations, Slow Response Time, Errors**

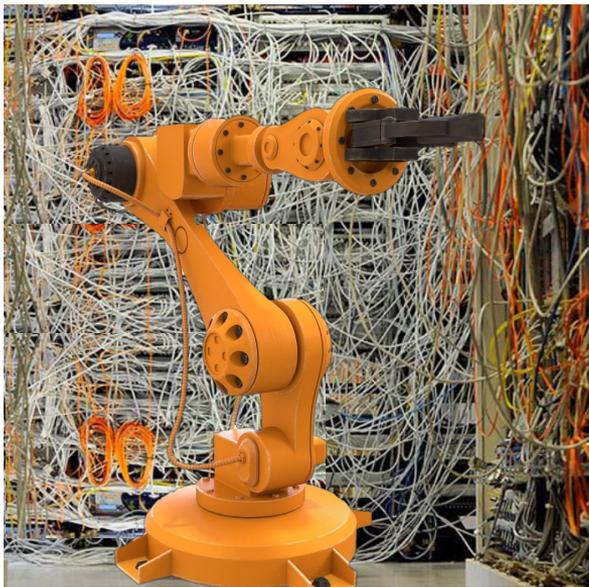
## **Status Quo:**

- **Technicians**
- **100,000 Manual Connections Per Data Center**
- **Slow Response Time (Days vs Mins)**
- **Manual Data Entry**



# Robot + Patch-Panel is a Hard Technology Problem

**Robot Needs to Move Any Connector Out of 1,000s And Carry Fiber Optic Cable Attached it Without Disconnecting/Entangling Others**



## Technical Challenges:

- **Optical Fiber Interconnects Easily Tangle as They Are Reconfigured**
- **Optical Fiber is Delicate, Sensitive to Bending**
- **Industrial Robots Not Compact Enough to Access Space Between High Density Interconnects Without Destroying/Damaging Interconnects**
- **Must be Much More Reliable and Scalable Than Today's Optical Switches (i.e. MEMS)**

# Telescent Network Topology Manager (NTM)

## NTMs to Automate Data Centers:

- Incorporates AI, Robotics and Network Performance Monitoring
- All-Fiber Design Provides Unsurpassable Performance
- Future-Proof



# Open API to Manage Physical Layer

- **Automates**
  - Record Keeping
  - Troubleshooting
  - Network Performance and Security Monitoring
  - Reconfiguration of Interconnects
  - Security Checks and Balances
- **Accelerates**
  - Service Provisioning in Minutes vs Days
  - MTDC Billing Cycle
  - Service Restoration
  - Migration
  - DevOps/NetOps
- **Eliminates**
  - Emergency Calls at 2 am
  - Stranded CapEx: Servers, Line Cards, Spares
  - Dirty/Damaged Connectors
  - Human Error
  - Risk of Outage/Financial Penalties

Operating System

REST API

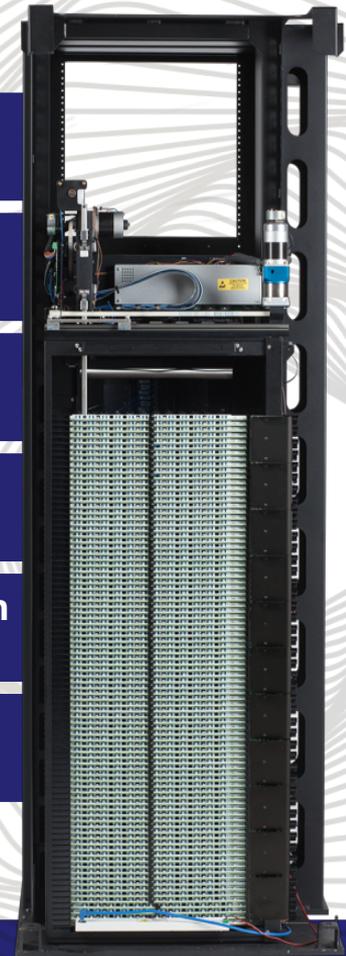
Software Orchestrator

Monitoring Apps

AI Optimization Apps

a-MMR App

Up to 1,008  
Connections Per  
Rack



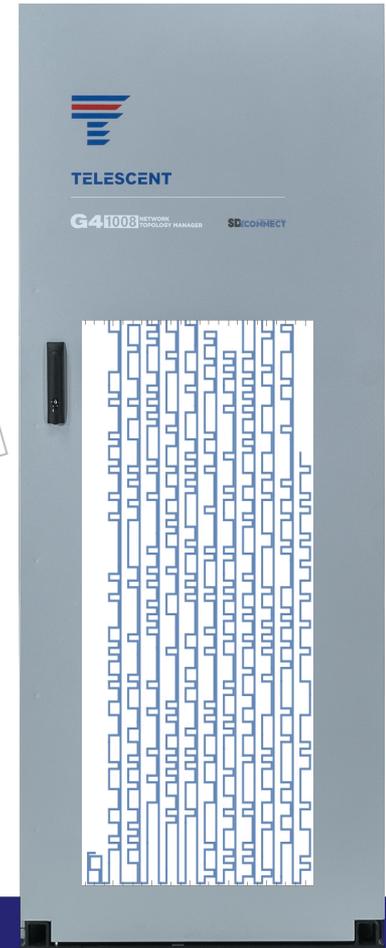
# Knots, Braids, Strands Algorithm

**Dynamic Interconnect  
Fabric Transforms  
Between Arbitrary  
Connection States  
Without Entanglement**

- **Optical Fibers = “Strands”**
- **Set of Cross-Connects = “Braid”**
- **Blocking = “Knots”**

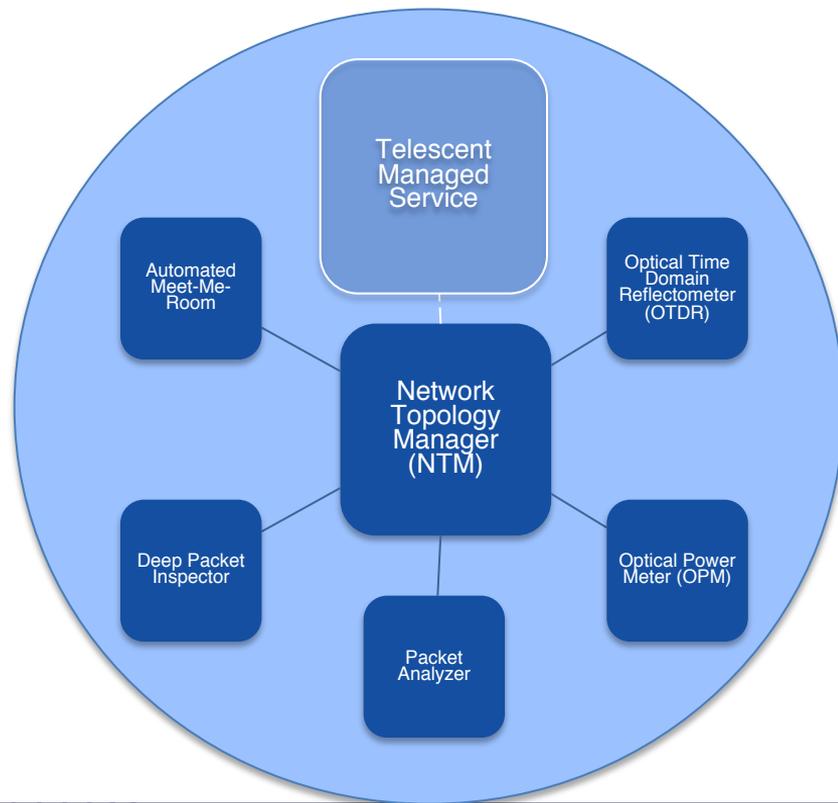


**Internal Strands Routed  
Without Entanglement**



# Open APIs Enable Physical Layer Health Monitoring and Analytics

- **NTM Dynamically Connects Optical Monitoring Probes**
  - Anytime, anywhere in network
  - Full visibility of physical network performance
  - Off-line and in-line monitoring
- **Probes Include:**
  - OTDR to monitor physical link integrity
  - OPM to monitor signal levels
  - Packet Analyzer to monitor Transport + Ethernet
  - Deep Packet Inspector to monitor data packets and cybersecurity



# Example Use Case

## Automated Meet-me-Room (*a*-MMR)



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# Long-Term Trend: Enterprises Outsourcing DCs, Moving Applications to Cloud

- **For Security and/or Control, Enterprises Insist on Owning Equipment**
- **Don't Want to Own and Operate Building Infrastructure**
- **MTDCs Allow Enterprises to Put Their Equipment in Shared Facilities, But in Secured Areas For Exclusive Access**
- **Enterprises Still Need to Connect to Carrier Transmission Facilities and Cloud Service Providers**
- **Connections Drive All-Important Meet-Me-Room “MMR” Service**
- **Equinix Forecasts 48% CAGR of Their MMR Interconnect Bandwidth Through 2024**

# Definitions

**a-MMR = Automated Meet-Me-Room**  
**INTER-Cage = Connections Between Cages**  
**INTRA-Cage = Connections Within Cage**

**a-MMR App**



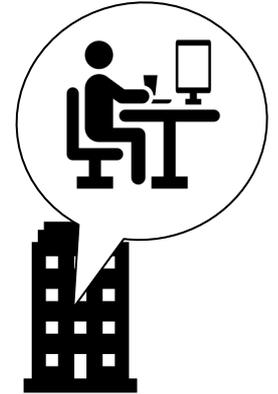
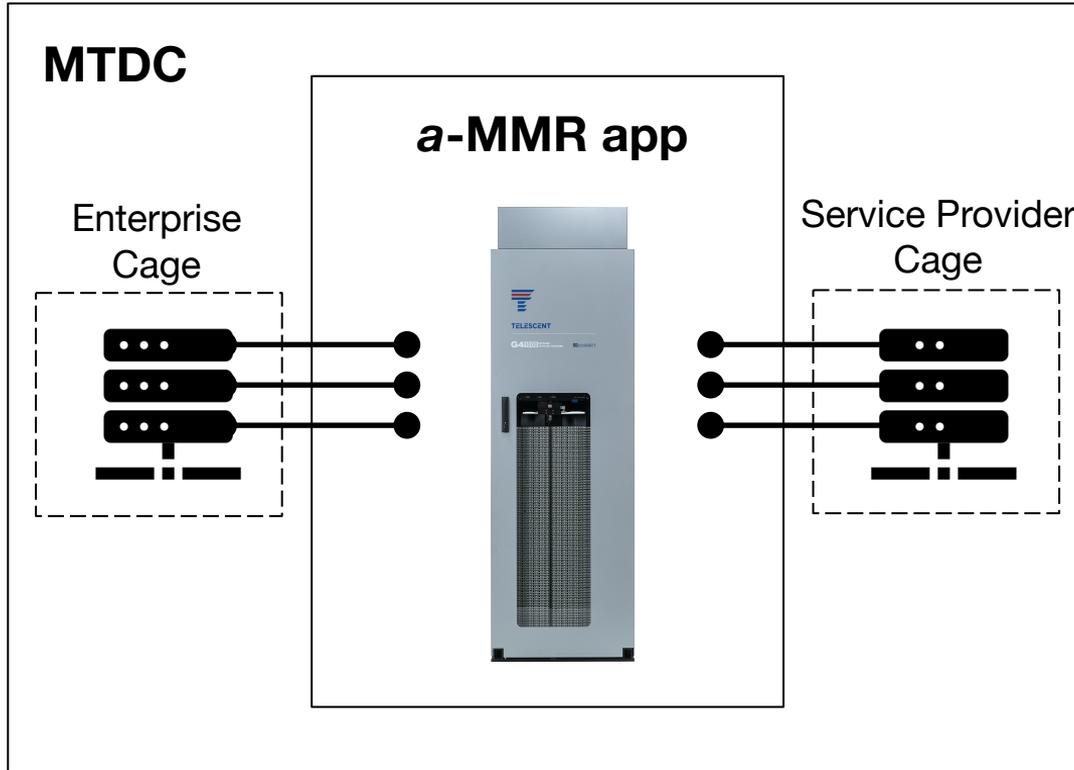
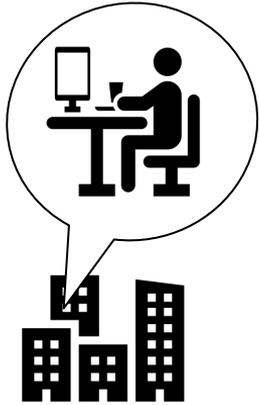
Customer A Cage

NTM

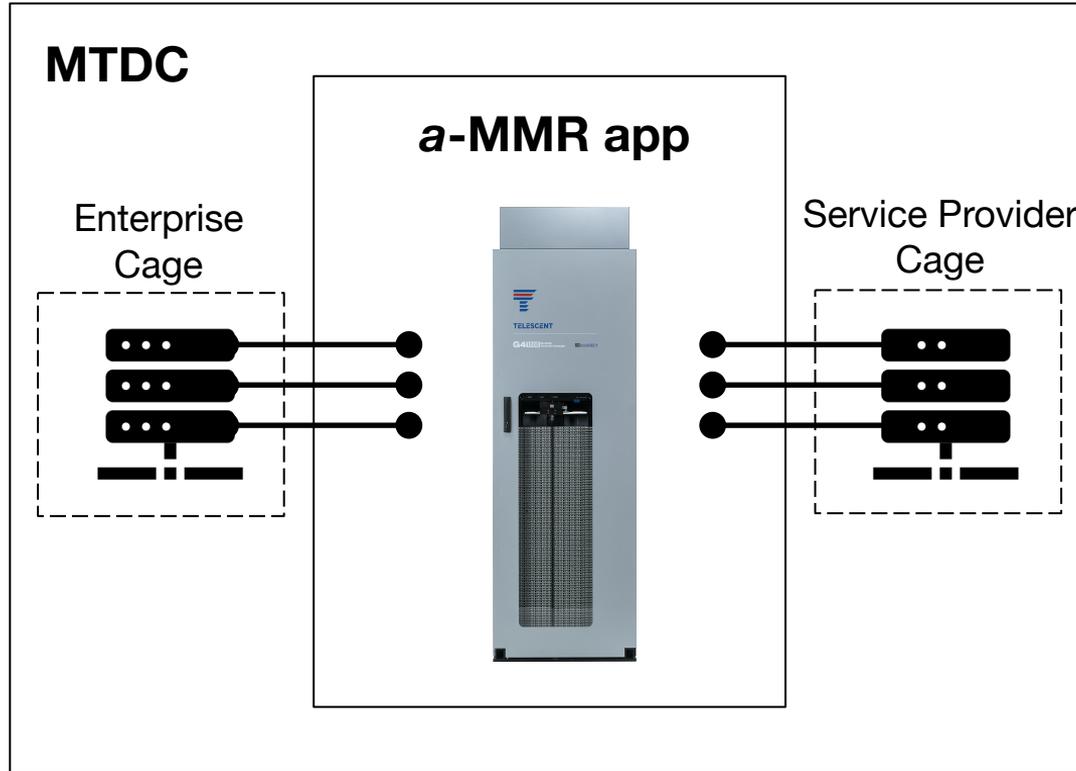
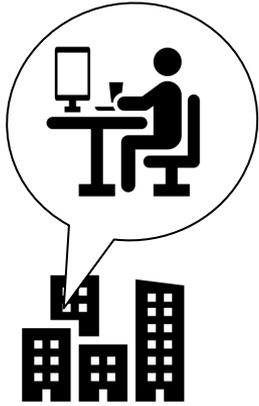
Customer B Cage

# Telescent *a*-MMR Service

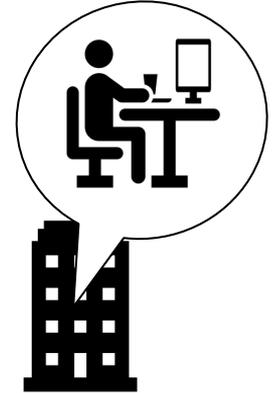
(1) Enterprise  
Requests  
Connection



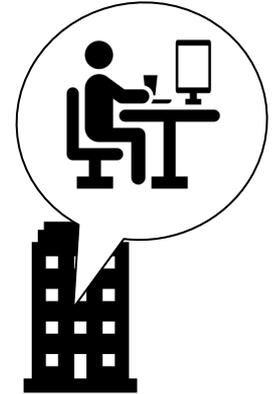
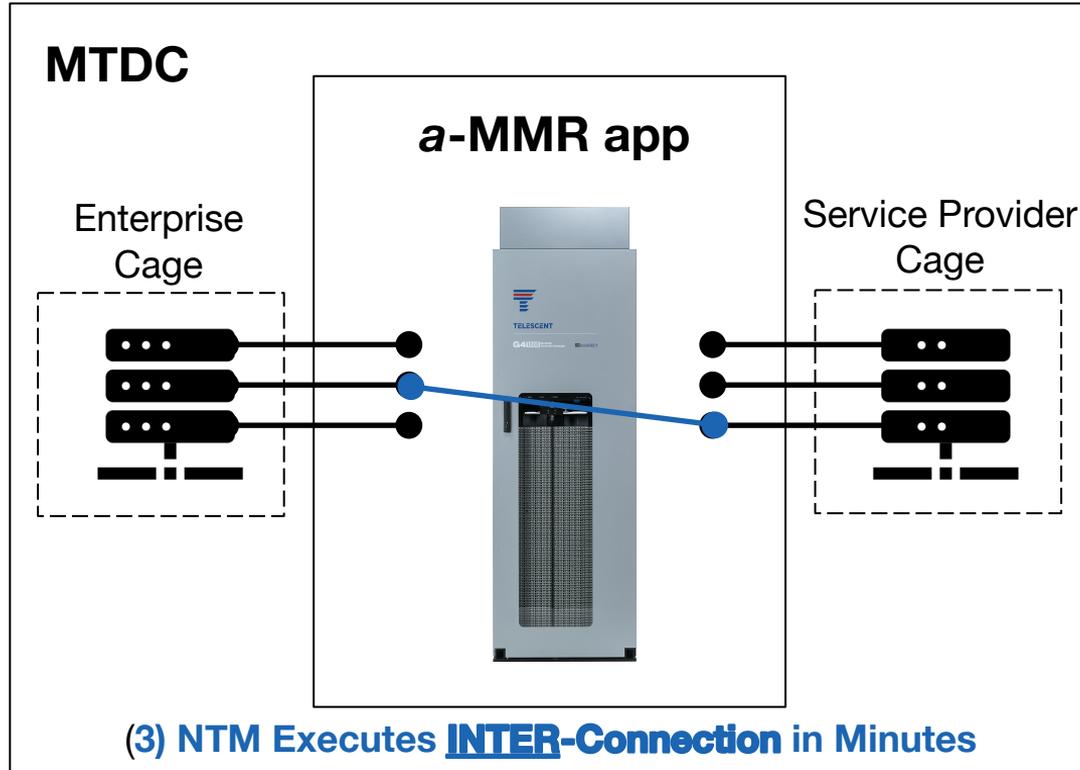
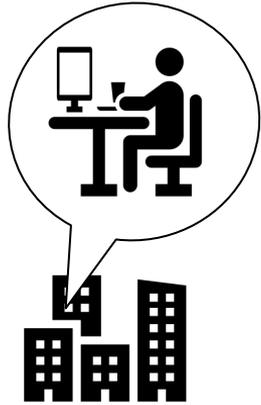
# Telescent a-MMR Service



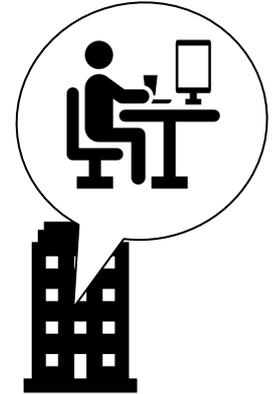
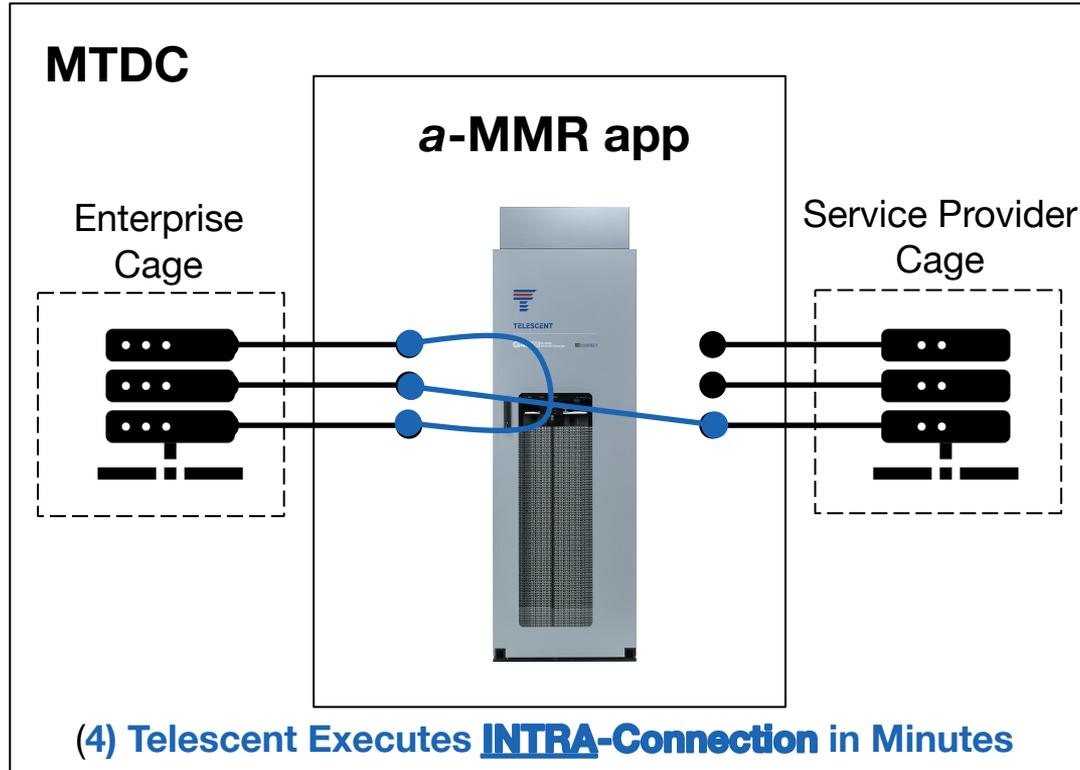
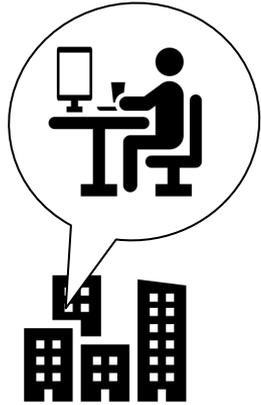
(2) Service Provider Accepts Connection Request



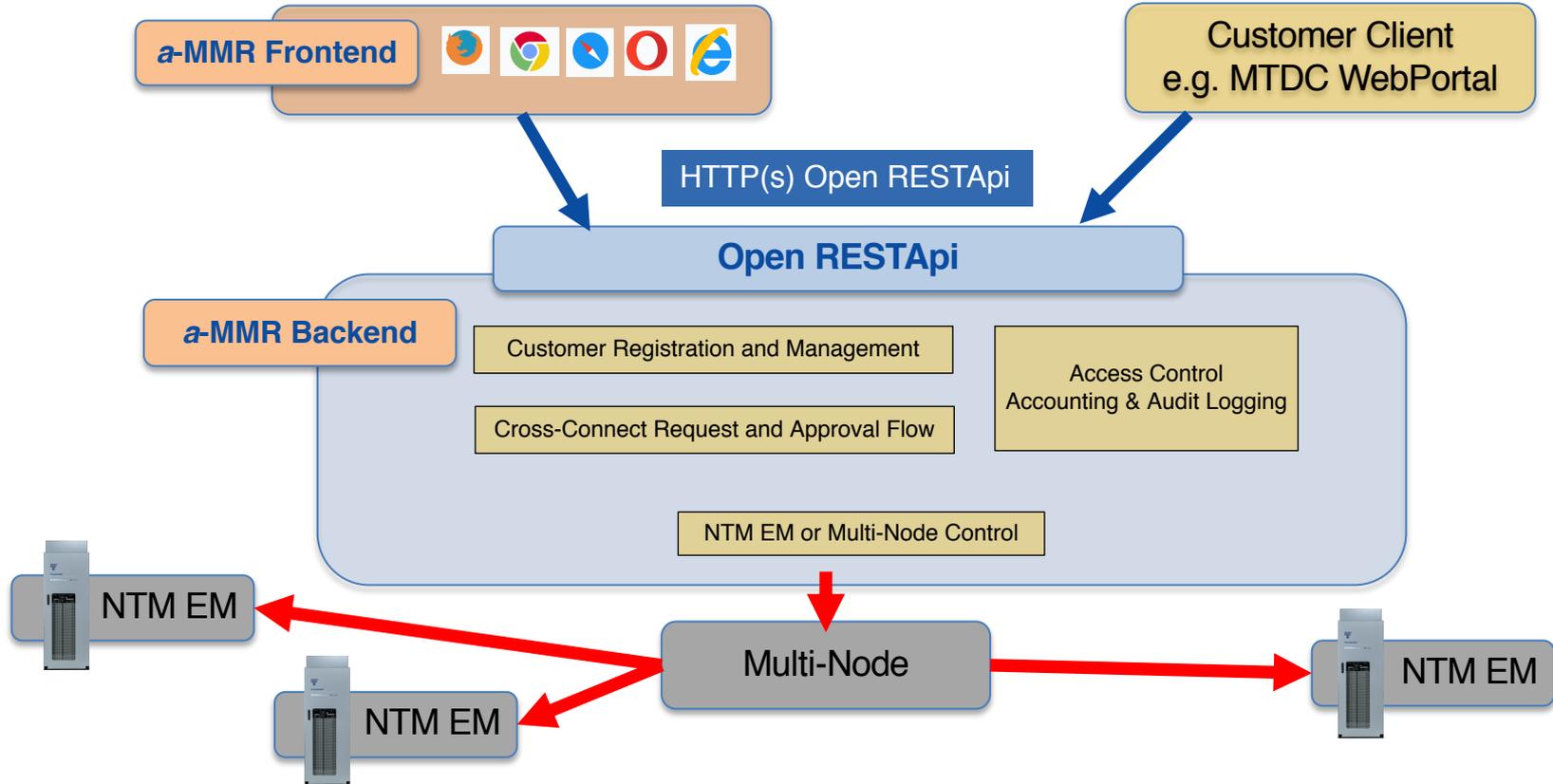
# Telescent *a*-MMR Service



# Telescent *a*-MMR Service



# a-MMR App Software Architecture



# Why Automation of MMR Will Become Ubiquitous

**Initial Value Proposition is Faster MTDC Service Delivery, Increased Revenue Generation and Reduced OpEx**

**Improves MTDC Customer Satisfaction, Reputation and Competitiveness**

**Reputation Will Enable MTDCs to Lease-out More Cages, Increase Market Share and Grow Highly Profitable Interconnect Business**

**Ultimately, ALL MTDCs Will Need to Automate to Remain Competitive**

# Additional Data Center Use Cases



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# Fiber Plant Affects Data Center Performance

- **MSFT: Manual Processes Degrade Compute Efficiency Across Azure Cloud**
- **NTM Automates Connector Cleaning and Fiber Routing**
- **NTM Enables Automated Maintenance, Performance/Health Monitoring and Optimization**

 SIGCOMM '17, August 21–25, 2017, Los Angeles, CA, Association for Computing Machinery

### Understanding and Mitigating Packet Corruption in Data Center Networks

Danyang Zhuo  
University of Washington  
Klaus-Tycho Förster  
Aalborg University

Monia Ghobadi  
Microsoft Research  
Arvind Krishnamurthy  
University of Washington

Ratul Mahajan  
Microsoft Research & Intelnet  
Thomas Anderson  
University of Washington

**ABSTRACT**  
We take a comprehensive look at packet corruption in data center networks, which leads to packet losses and application performance degradation. By studying 350K links across 15 production data centers, we find that the extent of corruption varies significantly and that it is characterized differently from congestion losses. Corruption implies fewer links than congestion, but imposes a higher loss rate, and unlike congestion, corruption has a significant impact on application performance.

**1 INTRODUCTION**  
Packet losses in data center networks (DCNs) limit application and can lead to millions of dollars in lost revenue [20, 26, 37]. For instance, packet loss rate above 0.7% causes RDM's throughput to drop by 25% for bulk transfer [36]. For server racks, packet loss rates of 0.01% can cause 10% TPC-H throughput loss [29].

**“To successfully repair a corrupted link we analyzed over 300 trouble tickets ... root cause 1: Connector contamination root cause 2: Damaged or bent fiber”**

... to improve mitigation techniques for packet corruption, we need a thorough understanding of its characteristics. We analyzed several relevant characteristics of corruption losses and contrast them with those of congestion. For instance, while the loss rate due to corruption drops with link utilization, that due to congestion is relatively stable over time and is independent of the link's utilization. This observation implies that reducing the load on the link, as in congestion control, will not reduce packet corruption rate. We also find that, compared to congestion, corruption plagues fewer links but imposes higher loss rates on those links. Finally, we find that corruption exhibits weak locality, i.e. the chances of multiple corrupted links being on the same switch or being topologically close are minuscule but low, while congestion exhibits strong locality.

We also analyze hundreds of trouble tickets to find the common root cause of corruption. These range from faulty interconnects (i.e., devices that connect between optical and electrical signals) and switches, to poorly installed hardware, to damaged optical fiber, to

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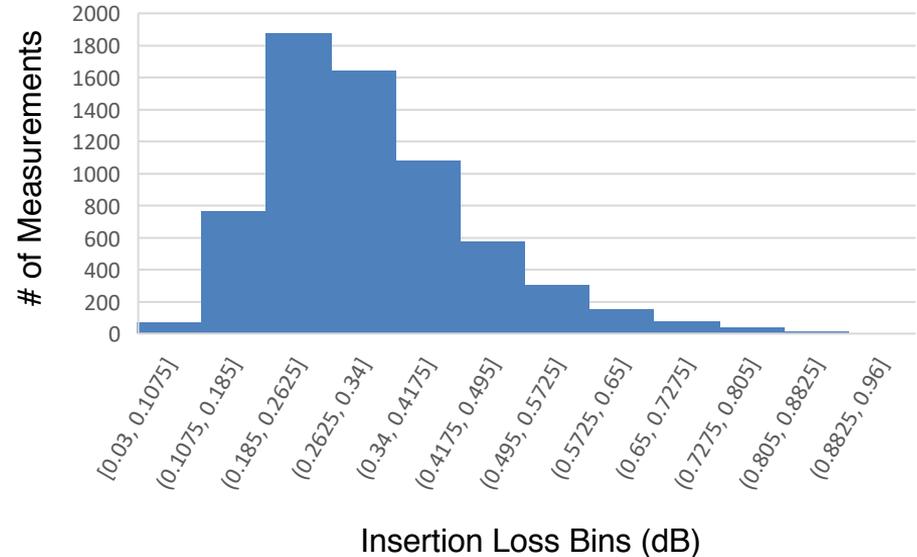
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ACM ISBN 978-1-4503-5174-0...\$15.00  
<https://doi.org/10.1145/3092229>

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# Automation of Fiber Plant Enables Use of Next Generation High Speed Pluggables

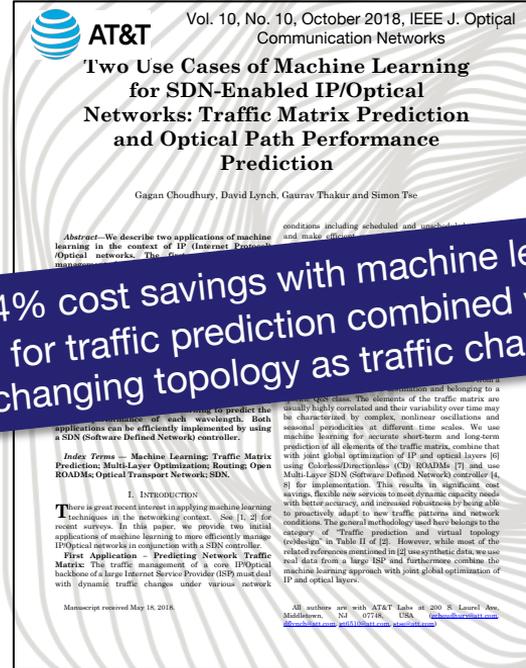
- **Next Generation Pluggables Have Lower Power/Lower Link Loss Budget**
- **Inherent Low Loss of NTM Connections Maintains Link Loss Less Than Budget**

NTM Insertion Loss Histogram, 7000 Ports



# Automation Improves Network Utilization

- **AT&T: Manual Processes Prevent Optimal Utilization of Network Backbone and Spares**
- **NTM Enables Distributed Performance Monitoring, Sharing of Spares and Load Balancing**



“34% cost savings with machine learning for traffic prediction combined with changing topology as traffic changes”

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# Conclusion

